



IMPORTANT PRODUCT SAFETY NOTICE

**STOP SALE NOTIFICATION
AND IMMEDIATE EXAMINATION
Kidde and Badger CO2 10lb., 15lb., and 20lb. Extinguishers:**

November 18, 2019

Dear Valued Customer:

Kidde Canada is issuing a stop sale and product examination request on its line of CO2 10lb., 15lb., and 20lb. extinguishers manufactured from January 1, 2009 through June 23, 2019 which are branded “Kidde” or “Badger” due to a potential safety issue. The potentially affected models are:

Potentially affected CO2 Models and Parts	10lb.	15lb.	20lb.
Badger Models (P/N)	B10V-1 (P/N 24208)	B15V-1 (P/N 24211)	B20V-1 (P/N 24214)
Kidde Models	Pro 10 CDM-4	Pro 15 CDM-4	Pro 20 CDM-4
Hose Assembly P/N	21008966	21008965	21008965

- 5lb CO2 models are not affected.

ADDITIONAL DETAILS:

Reason: All nozzle tips on CO2 model hose assemblies should contain four (4) unobstructed discharge holes to properly expel extinguishing agent. Kidde has learned that some CO2 discharge nozzle tips may have been manufactured without the proper number of nozzle holes or may contain obstructed/blocked discharge holes which may affect operational discharge performance.

ACTION:

For all existing inventory that has not been placed into service:

Effective immediately, Kidde requests that you segregate, hold and stop sale of all models and hose assembly spare parts listed in the above table you may have in stock with carton box labels reflecting a packaging date prior to June 23, 2019, to confirm the discharge nozzle tips have all 4 unobstructed discharge holes before selling them or placing them into service.

CO2 extinguishers with a carton box label date of June 23, 2019, or after have undergone an internal inspection at the factory and do not require additional examination – these fire extinguishers may be sold without any further action.



For all extinguishers in the field manufactured in 2019:

Kidde also requests that extinguishers in the field with a 2019 manufacturing date stamp which have not yet gone through their annual maintenance undergo immediate examination. The two digit month and year are stamped on the shoulder of the cylinder.

In addition, the attached **Acknowledgement Form** needs to be completed **within fifteen (15) business days** and returned to Kidde via the included **Postage Paid** envelope, or via **Email**: generalinfo@kiddecanada.com, or via **Fax: 1-905-660-4670**. You will want to print out a copy for your own records.

For all extinguishers in the field manufactured between 2009 through 2018:

Extinguishers in the field with a manufacturing date stamp between 2009 and 2018 should be examined during the next scheduled CO2 extinguisher field maintenance or recharge procedure to ensure all discharge nozzles are properly examined and have 4 unobstructed holes.

CO2 hose assembly examination process:

All models and spare parts within the potential affected population as described above should have an examination to ensure there are four unobstructed discharge holes. Please follow the instructions below for proper examination:

1. Ensure fire extinguisher ring pin and inspection seal are properly installed.
2. Remove the discharge horn retainer spring clip from the discharge horn assembly.
3. Push the discharge hose and nozzle tip forward to fully expose the brass nozzle tip.
4. Confirm the discharge nozzle tip has 4 holes present and that they are all unobstructed.
5. Pull the discharge hose and nozzle tip back down to properly seat it in the plastic horn and reinstall the discharge horn retainer spring clip to secure it within the horn assembly.

If there are less than four discharge holes or if you are not able to clear obstructions from the discharge holes, please contact Kidde at 1-877-723-3505 to obtain a free replacement discharge hose assembly.

Additional information for all CO2 extinguishers:

Kidde recommends that you incorporate the CO2 hose assembly examination process described above into your routine annual maintenance process on an ongoing basis. The Badger/Kidde service manual has been updated to reflect these recommendations.

Note: Reference the current Badger/Kidde carbon dioxide hand portable extinguisher service manual P/N-24644 (rev-09/19) for detailed service related information and identification of proper fire extinguisher model service parts.

Please contact Kidde at 1-877-723-3505 for additional information.
We appreciate your cooperation and patience in this matter.

Sincerely,
Pam Hoppel
Managing Director, Kidde



ACKNOWLEDGEMENT FORM
Kidde and Badger CO2 10lb., 15lb., and 20lb. Extinguishers:

Given the life safety and property protection function our products provide, the performance and reliability of our products in your end-user applications are of paramount importance to us. We require your acknowledgment, **within fifteen (15) business days**, that you received this Notification and that you have taken or will take the steps outlined below.

Acknowledgement Form can be returned to Kidde via the included **Postage Paid Envelope**, or via **Email** generalinfo@kiddecanada.com , or via **Fax: 1-905-660-4670**

Company Name: _____

Company Address: _____

On behalf of the above-referenced organization, I confirm that: (check all boxes that apply)

- 1. We have received, reviewed and understand this notification.
- 2. We have the ability to identify, through our own business records, the locations and customers where the potentially affected 2019 manufactured fire extinguishers are installed.
- 3. We have completed the inspection of the potentially affected 2019 manufactured fire extinguishers.
- 4. We have not completed the inspection of the potentially affected 2019 manufactured fire extinguishers, but intend to follow the outlined instructions for this safety program and report back our status and progress. Provide contact name, phone and email of the person whom we may contact to obtain status of the manual configuration update.
- 5. We have confirmed or updated our CO2 extinguisher field maintenance and/or recharge procedure to ensure all discharge nozzles are properly examined and have 4 unobstructed holes.

Name: _____

Signature: _____

Date: _____